

## System Care –full Support for your system

- Daily monitoring of your system

Do you change your backup tapes every morning? I'm sure that you do. But did your backup system actually do what it's supposed to do, or did it take the night off? Is your system anti-virus keeping itself up to date, or did it become disabled 2 months ago?

System Care, from Oryx, answers these questions. Every day, we check dozens of our customers systems asking just those questions above, plus many others too. If there's a problem, we're on to it, -fast. So the main threats to your data are being kept at bay.

Are these things important to you too? Then call the experts. Before it's too late.

- Remote administration

"There's a new girl starting in accounts on Monday. Can you set her up with a login, e-mail, printers etc? Oh, but make sure she doesn't have access to the payroll."

That's typical of the requests we get, day in, day out. Not too long ago, that meant a drive across town for what's just a 5 minute job, but not any more. I can do that for almost all my customers without leaving my desk. So they get fast service, and much lower costs.

- Instant fixes for problems

For some time, I've been convinced that computers can *smell fear*, and are aware of (indeed waiting for) impending deadlines. Why else would they choose to break down when that important tender just *has* to go out?

Fortunately, many problems can be solved and dealt with remotely, in minutes. If you need help *now*, there's just nothing better for me (and you) than being able to fix your problem instantly without leaving my desk.

- Fast repairs

Remote access helps a lot, but it can't fix broken parts. So we can still respond quickly, on-site when you need it. With spares, and spare machines, we'll get you going again as quickly as it can be done.

- Advice on growth strategy

If you had your own IT department, you'd want it to advise on how IT can help your business *grow*. Proactive help so that your investment in your computer system can bring benefits, make you more efficient. Make more sales.

Our experience with hundreds of different companies, in different industries with different problems, helps us to see and develop solutions for a wide range of needs.